



## Acceptable proof documents

You may be asked to send the documents below to us if we have not been able to verify your identity and/or address. To help us verify your account you will be required to send copies of proof of identity and proof of residency (referenced in the table below), via post within 7 days of applying for an RCI Bank account, ensuring you include your application reference.

Our address is 'Freepost: RCI Bank' (That's all – no stamp or address details needed).

Any originals will be returned to you as soon as possible. Please note, the same document cannot be used for proof of both Identity and Residency.

We can accept the following documents:

### Proof of Identification (One item from the below)

Proof of Identification	Validity requirements
A copy of your valid (signed) Passport	<ul style="list-style-type: none"><li>• Document must be in date.</li><li>• Non-UK passport holders must also provide a copy of UK Settled Status / Right to Remain / Right to Reside / Indefinite Leave to Remain ID, as applicable.</li></ul>
A copy of your valid UK photocard Driving Licence (Full or Provisional)	Document must be in date
A copy of your valid Northern Ireland Driving Licence (both parts)	Document must be in date
A copy of your valid National Identity Card for EU Nationals	<ul style="list-style-type: none"><li>• Document must be in date.</li><li>• EU nationality Identity card holders must also provide a copy of UK Settled Status / Right to Remain / Right to Reside / Indefinite Leave to Remain ID, as applicable.</li></ul>
A copy of your valid Identity Card issued by the Electoral Office for Northern Ireland	Document must be in date



Proof of Residency (One item from the below)

Proof of Residency	Validity requirements
A copy of your valid UK photocard Driving Licence (Full or Provisional)	Document must be in date
A copy of your valid Northern Ireland Driving Licence (both parts)	Document must be in date
A copy of a UK Bank / Building Society Statement in your name.	No more than 3 months old Internet produced PDFs are acceptable. ATM and branch print outs are not acceptable
A copy of your Benefits Agency Notification (Child Benefit, Tax Credit, Pension, Income Support, Incapacity and Disability Benefits)	No more than 12 months old
A copy of your HMRC Notification (Coding, Demand, General Correspondence)	No more than 12 months old or within current financial year
A copy of your UK Mortgage statement from a recognised lender	No more than 12 months old
A copy of your State Pension statement	No more than 12 months old
A copy of a Council Tax bill in your name (valid for the current year)	No more than 12 months old
A copy of a Utility bill in your name (Gas, Electric, Water, Landline)	No more than 3 months old

We're here to help, 7 days – if you have any questions, please e-mail [hello@rcibank.co.uk](mailto:hello@rcibank.co.uk) or call us on **0345 6056 050**.

Braille, large print and audio versions available on request.